

Contact us

Email us

- If you know the name of the person you want to email, send your message to first.lastname@ofsted.gov.uk
- If you do not know who to contact, email enquiries@ofsted.gov.uk and we will find the right person to help you.

Phone us

- 08456 404045 about education or adult skills.
- 08456 404040 about children's services or any other aspect of our work.
- 08456 014772 if you want to make a complaint or have a concern about any service Ofsted inspects or regulates.
- 18001 prefix for Typetalk.
- 60085 for text messages.
- 0161 618 8524 for textphone/ Minicom users.

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Write to us

Ofsted, Royal Exchange Buildings,
St Ann's Square, Manchester,
M2 7LA

Our central office

Ofsted's central office is located at Aviation House, 125 Kingsway, London, WC2B 6SE.

If you would like a copy of this document in a different format, such as large print or Braille, phone 08456 404040 or email enquiries@ofsted.gov.uk.

**For more information,
visit our website:
www.ofsted.gov.uk**



Ofsted

Who we are and what we do



About Ofsted

Ofsted is the Office for Standards in Education, Children's Services and Skills. We regulate and inspect to achieve excellence in the care of children and young people, and in education and skills for learners of all ages.

Ofsted regulates and inspects

- childcare and children's social care

and inspects

- schools
- colleges
- initial teacher education
- work-based learning and skills training
- adult and community learning
- education and training in prisons and other secure establishments
- the Children and Family Court Advisory Support Service (Cafcass).



We assess children's services in local areas, and inspect services for looked after children, safeguarding and child protection.

We seek to promote improvement in the services we inspect and regulate, and ensure that they focus on the interests of the children and young people, parents and carers, adult learners and employers who use them. We also encourage services to provide value for money.

Ofsted puts children and learners first. We prize our independence and we report impartially.

Every day:

- we carry out large numbers of inspections and regulatory visits in England
- we publish our findings on our website at www.ofsted.gov.uk/reports.



Improving outcomes for children, young people and learners



We take pride in making a difference for children and learners of all ages, and in helping to safeguard the youngest and most vulnerable people in our communities.

We aim to raise standards and improve lives by:

- serving children and learners
- encouraging services to improve
- securing value for money

Our priorities

We encourage the services we inspect and regulate:

- to improve
- to be user-focused
- to be efficient and effective

Our values

- Putting children and learners first
- Achieving excellence
- Behaving with integrity
- Valuing people's differences



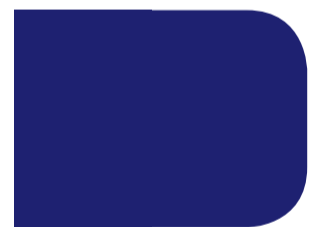
We aim to ensure that inspection leads to improved outcomes for children, young people and learners.

Through our inspections, we gather valuable and unique data and evidence in all areas of care and learning. We share this information by publishing reports and surveys that focus on specific subjects (such as English) or aspects of learning (such as apprenticeships).

We hold conferences and share examples of good practice with other providers.

Our website contains all our inspection reports, best practice and latest findings, as well as *Ofsted news*, our online magazine for all the services we inspect and regulate.

Visit www.ofsted.gov.uk for more information about how our work is making a difference to children and learners.



About **1 in 3** people come into contact with the services we inspect and regulate



1.5 million childcare places are provided to benefit children



Over **8** million children and young people are in schools



Nearly **3.5** million learners aged 16+ benefit from publicly-funded courses



Over **500,000** referrals are made to children's social care services each year

